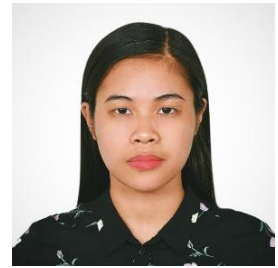


KIMBERLY GUZMAN EQUIPAJE

Senior Quality Assurance Analyst

(+63) 9958248594 | kimberlyequipaje@gmail.com
Rizal, Philippines



SUMMARY

Over 8 years of experience in Information Technology, specializing in understanding business requirements and delivering high-quality software testing across multiple browsers and mobile devices. Detail-oriented with strong communication skills, enabling effective collaboration with the development team and counterparts. Twice a representative for Teradata GCC Philippines Inc. Marketing Department to attend the 2019 Teradata Global Marketing Summit and 2020 Business Meetings at Teradata San Diego Headquarters and Carlsbad, USA.

TECHNICAL SKILLS

- **Software Development Practices:** Functional Testing, Integration Testing, Performance Testing, API Testing, Automation Testing
- **AI Tools:** ChatGPT, Amazon Q, Kiro
- **AI Training and Evaluation:** Prompt Engineering, Generative AI Evaluation, AI Response Analysis, Model Behavior Analysis, API Testing
- **Programming Languages:** Python, Java, JavaScript, PHP
- **QA Tools:** Selenium, Postman, JProfiler, Burp Proxy, BrowserStack, Jenkins, Docker Desktop, TortoiseSVN, Git
- **Project Management Tools:** Jira, Monday.com, ServiceNow
- **Database and ETL Tools:** DBeaver, DbVisualizer, MySQL Workbench, SQLite, Teradata SQL Assistant, Teradata Application Utilities (TPT)
- **IDEs and Development Tools:** PyCharm, IntelliJ IDEA, NetBeans, Android Studio, XAMPP
- **Web and Application Servers:** Oracle WebLogic Server, PuTTY
- **Content and Knowledge Management:** SharePoint, Seismic, Percolate, Jive
- **Reporting and BI Tools:** SAP Business Objects, PowerBI
- **Office Productivity:** Microsoft Word, PowerPoint, Excel
- **Graphic Design Tools:** Adobe Photoshop

SPECIAL SKILLS

- High level of attention to detail
- Strong analytical, problem-solving, and decision-making
- Excellent time management
- Flexible, reliable, and ability to work effectively in diverse teams
- Fast learner and ability to work well under pressure with minimal supervision

CERTIFICATION

- | | |
|--|--------------|
| • Udemy: Quick Introduction to Postman and API Testing for Beginners | May 19, 2025 |
| • Vantage Certified Associate | Aug 10, 2018 |
| • AWS Technical Professional (Digital) | Jun 11, 2018 |

PROFESSIONAL EXPERIENCE

Infor PSSC Inc.

Senior Quality Assurance Analyst

Quality Assurance Analyst

Aug 2025 – Present

Jan 2022 – Jul 2025

- Awarded “Haribon: Individual Contributor of the Year” at the 2025 Sinagtala Awards for consistent and remarkable performance
- Promoted to Senior QA Analyst in August 2025 for consistent high performance and leadership
- Developed test plans, scenarios, and cases by analyzing business requirements
- Executed RESTful API test cases using Postman
- Executed test cases using Groovy scripts
- Maintained and updated test cases on Jira
- Collaborated with the development team to gain a thorough understanding of requirements
- Setup QA environments on local machines and Jenkins for feature and bug testing
- Reviewed team members' test cases to ensure comprehensive coverage of requirements
- Performed functional and performance testing on the Workforce Management System across various browsers and mobile devices
- Identified and reported defects in Jira, ensuring detailed and accurate documentation
- Conducted functional, regression, sanity, smoke, and integration testing on the system
- Created and executed SQL queries to meet test data requirements
- Conducted performance testing using JProfiler
- Ran JUnit tests and analyzed results using IntelliJ IDEA
- Acted as the subject-matter expert for Scrum team testing concerns
- Assisted new team members with the QA process and Jira tickets
- Gained hands-on experience working within an Agile software development team
- **Tools:** Jira, Git, TortoiseSVN, DbVisualizer, IntelliJ IDEA, BrowserStack, Jenkins, Docker Desktop, Oracle WebLogic Server, DBeaver, Postman, JProfiler, Burp Proxy
- **Databases:** SQL, PostgreSQL, and Oracle

Teradata GCC Philippines, Inc. / Eclaro International Philippines Inc.

Content Operations Specialist

Aug 2018 – Dec 2021

- Employed by Teradata GCC Philippines, Inc. from Aug 2018 – May 2021, then continued the same role through Eclaro International Philippines Inc. from May 2021 – Dec 2021
- Developed workflows, mock-ups, and test cases for Content Management System
- Conducted workflow testing of the Content Management System in both UAT and PROD environments
- Reported, validated, and monitored issues/incidents in ServiceNow to enhance the Content Management System's functionality
- Curated content to ensure relevance, brand alignment, and completeness for users
- Managed all digital assets in Teradata's Content Management System
- Generated reports for terminated asset owners in the Content Management System
- Monitored and addressed requests and questions from the Marketing team via the support mailbox
- Created and performed quality assurance on SharePoint pages
- Developed and managed Job Aids and Standard Operating Procedures (SOP) for users and administrators
- Managed Teradata's Intranet homepage by posting banners and announcements
- Monitored and addressed requests/questions in the Connections Business Collaboration System (Jive)
- Mentored and supported new team members with product-specific and hands-on training
- **Tools:** SharePoint, Jira, ServiceNow, PowerBI, Jive, Microsoft Excel, Seismic, Percolate, Monday.com

Teradata GCC Philippines, Inc.

Associate Technical Consultant, University Hire Program

May 2018 – Aug 2018

- Completed training in Teradata Database, Teradata SQL, Teradata Factory, Linux and Shell Scripting, and Java Programming
- Participated in workshops for Linux and Shell Scripting, Teradata SQL, and Java
- Received training in written and oral communication
- Prepared for the Teradata Associate Certification exam
- **Tools:** Teradata SQL, Teradata Application Utilities (TPT), Linux and Shell Scripting, Java, PuTTY

CONTRACT / FREELANCE PROJECTS

Outlier

Advanced Coder (AI Training)

Sep 2024 – Nov 2024

- Applied prompt engineering techniques to design and refine prompts, producing accurate and context-aware AI responses
- Conducted AI response evaluation, comparing, ranking, and analyzing outputs against provided task-specific guidelines
- Conducted API testing using a predefined list, ensuring responses referenced the correct endpoints while validating system behaviors and error handling
- Identified issues such as bias, hallucination, and inconsistency in model outputs, reporting findings per project standards

PROFESSIONAL SEMINARS/TRAININGS

- Representative, Business Meeting with US Counterpart and AgilePoint Vendors Feb 17 – 21, 2020
Teradata Headquarters, San Diego, California, USA
- Representative, Teradata Global Marketing Summit Apr 15 – 18, 2019
Teradata Corporation, Carlsbad, California, USA
- Representative, Business Meeting with US Counterpart Apr 10 – 12, 2019
Teradata Headquarters, San Diego, California, USA
- University Hire Program May 07 – Aug 20, 2018
Teradata Corporation, BGC, Taguig City, Philippines

PRE-PROFESSIONAL EXPERIENCE

TalentScout Inc.

On-the-Job Trainee, Research Analyst

Jun 2017 – Oct 2017

- Research background information about client companies
- Scrape data using data mining tools
- Collect, organize, and analyze data profiling
- Cleanse data using technical and business validation rules

ACADEMIC PROJECTS

- Payroll System: *Java, XAMPP*
- Job Application Form: *HTML5*
- Globe Telecom-post-paid Customer's Monitoring System: *Java, XAMPP*
- Web-based TUP Uni-Mart System (Thesis): *Java, JavaScript, HTML, CSS, XAMPP*

AFFILIATION

Member, Computer Students' Association (COMPASS)
Technological University of the Philippines, Manila

2014 – 2018

EDUCATIONAL ATTAINMENT

Technological University of the Philippines – Manila
Bachelor of Science in Information Technology

2014 - 2018

Signal Village National High School
Secondary

2010 - 2014

EM's Signal Village Elementary School
Elementary

2004 - 2010